



DEPARTMENT OF THE ARMY
 HEADQUARTERS UNITED STATES ARMY MEDICAL DEPARTMENT ACTIVITY
 700 24th STREET
 FORT LEE, VIRGINIA 23801-1716

REPLY TO
 ATTENTION OF

OHI! WHAT IS A YELLOW CARD??

Perhaps you noticed signs lately while checking in for an appointment or even saw a poster about yellow cards while you waited for your prescriptions. The yellow card and paperwork are a result of The Consolidated Omnibus Reconciliation Act (COBRA) of 1986.

Under this law, the Third Party Collections Program was created to mandate military Medical Treatment Facilities (MTF) to bill health insurance companies for the cost of medical care provided to active duty family members, retirees and other beneficiaries.

“Rest assured, you will **NOT** pay for the services you receive at Kenner. Your insurance company is obligated to pay for the costs of your care.” says Ms. Estela Bryan. You **cannot** be billed for any copayments, or charges your insurance does not cover. In fact, these amounts may be applied to the annual deductible, lowering your out of pocket costs when visiting civilian providers.

We need you to complete a ‘Third Party Collection Program/Medical Services Account/Other Health Insurance’ form (DD Form 2569). If you are a beneficiary of an active duty member or retiree this form must be updated annually. This is done regardless of your insurance status ie: insurance has changed, if you have no other health insurance or your insurance has stayed the same. Once the form is completed, you will be given a new yellow card. The card expires a year from the date of completion. Please present this card with your Military ID at every visit to every clinic including Pharmacy, Lab and Radiology. As long as the card is current, you will not need to fill out the DD2569 at your visit.

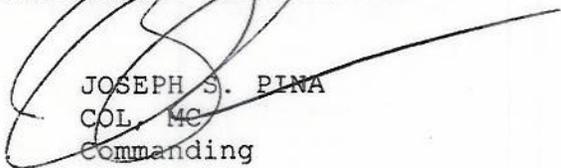
What does Kenner do with the monies that are recovered through the Third Party Collection Program? “They stay here at Kenner, increasing funds for more medical support staff, purchasing medications, and upgrading to more state of the art equipment.” says Chief, Patient Administration CPT VanTull. The ultimate goal of the Third Party Collections Program is to enhance the services Kenner provides to you, your family and the greater FT. Lee community.

“Keep in mind, you may receive in the mail an information paper on the Other Health Insurance / Third Party Collection Program and a DD2569. This will make getting the information updated easier because you can complete form and return to Kenner at your next visit” says Mrs. Glory Wilson.

Remember, the collection of the other health insurance information is a DoD requirement and there are penalties for individuals failing to comply or providing false information. For further assistance with the Third Party Collection Program, please stop by the OHI desk located in the Pharmacy waiting area or by calling 804-734-9937 or Patient Administration Billing Team, 804-734-9293/9306.

Command Spotlight - Kenner Resources for the Future

As the Kenner Army Health Clinic Commander, I need your continued support of our Third Party Collections Program to improve the services provided at Kenner. Providing and updating your insurance information annually covers your part of recovering resources for the future of FT. Lee Healthcare.


 JOSEPH S. PINA
 COL, MC
 Commanding